

EntraGuard® Platinum Firmware v9.1.4

Quick Start Guide

1.0 EntraGuard Platinum Firmware Changes

This firmware release makes the following improvement:

1. On some EntraGuard Platinum units, performing a “Smart Update” on *Doors* would cause the keypad to lock up. The EntraGuard Platinum unit would display “Updating, please stand by” and remain in this state until either the power was cycled to the unit or a “Total Update” was performed from *Doors*. The cause of this type of situation has been fixed.

NOTE: *Upgrading the EntraGuard Platinum firmware to v9.1.4 requires the following associated upgrades:*

- **Doors Software v4.58**
- **PXL-500/PXL-510 v8.4.51**
- **EntraGuard Titanium/Silver v7.4.03**

2.0 Compatibility

- Firmware release v9.1.4, PIC16 v1.0.10, and PIC18 v3.0.1 can only be used in EntraGuard Platinum controllers. The leading '9' digit in the release number indicates that this release is for the EntraGuard Platinum.
- Firmware PROM v9.1.4, PIC 16 v1.0.10, and PIC 18 v3.0.1 are interconnected and all **MUST** be installed on an EntraGuard Platinum controller for proper operation.
- Firmware release v9.1.4 and *Doors* v4.58 (or higher) **MUST** be used together to enable all the new features offered by this firmware release.
- To ensure proper EntraGuard Platinum operation with *Doors* software, *Doors* **MUST** be at v4.58 or higher.
- To ensure proper PXL-500/PXL-510 operation with *Doors* software in mixed EntraGuard Platinum/PXL access control networks, *Doors* v4.58 (or higher) **only** supports PXL-500/PXL-510 controllers with v8.4.51 or higher firmware.
- When an EntraGuard Platinum is to be used as a slave to a PXL-500/PXL-510 master controller, the PXL-500/PXL-510 must have firmware v8.4.51 or higher.
- EntraGuard Platinum is not compatible with PXL-250 and PXL-100 controllers.

NOTE: *For specific compatibility information, refer to the [Series 3 and 4 Compatibility Guide](#) (P/N 01876-001).*

3.0 Known Issues

There are no known issues.

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