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Operating System Compatibility

Effective from v4.0.1 Doors.NET software **IS NOT COMPATIBLE** with the following Windows operating systems:

- Windows Server 2008 and 2008 R2
- Windows Server 2003
- Windows 7
- Windows 8
- Windows Vista
- Windows XP
- Windows Vista
- Windows 7
- Windows 8
- Windows RT

(The last supported Doors.NET version for the above operating systems is 3.5.1.22 (SP1)).

Doors.NET software **IS COMPATIBLE** with:
(both 32-bit and 64-bit where applicable)

- Windows 8.1
- Windows 10 - including the Home version
- Windows Server 2012 and 2012 R2
- Windows Server 2016

All of these operating systems support Microsoft .NET Framework v4.6.2.

SQL Server Compatibility

If SQL is **ALREADY** on your computer:

- The Doors.NET installer will poll the host computer and use the SQL version that is already installed. This is true for both new Doors.NET installations and for Doors.NET upgrades.

For new Doors.NET installations on computers **WITHOUT SQL** installed:

64-bit computers:

- If SQL server is not present, then SQL Server 2016 Express will be installed.

32-bit computers:

- The Doors.NET installer will install clients and gateways, but **WILL NOT INSTALL SQL**. You will have to manually install the SQL revision appropriate for your operating system.
- Keri recommends installing SQL Server 2014 (the last SQL Server supporting 32-bit computers).
SQL Server versions 2008 and 2012 are also compatible.

The following link will take you to Microsoft's SQL Server Express 2014 download page:

<https://www.microsoft.com/en-us/download/details.aspx?id=42299>

General Notes:

- Effective from Doors.NET v4.0.3 - the Doors.NET system administrator password will be encrypted. In the event that you lose your administrator password you will need to call tech support to obtain a new password.
- Effective from Doors.NET v4.0.2, the Photo ID client can no longer be activated via the internet. Instead you must use the 'Phone Activation' method. This is due

to a company policy change with the third party vendor, ImageWare Systems. For Phone activation, contact ImageWare Systems - www.iwsinc.com/about/contact

- All future versions of Doors.NET will be available from the [Software Downloads](#) section of the Kerisys.com website and will be in the form of regular, incremental releases.
- SQL 2005 will NOT install on operating systems Windows 8 and higher.
- SQL 2016 will NOT install on any 32-bit computer starting with Windows 7 and higher.
- A Windows 7 OS can support SQL 2005 (the last Windows operating system able to do so).

Program Improvements

In Doors.NET for All Products

- Corrected an issue when controlling Readers via Live Events where selecting an action for one reader affected other readers as well.
- Corrected an issue that prevented RIM firmware from being updated on an NXT controller.
- Corrected an issue that allowed a user to assign the same ID number to multiple Time Schedules.
- Corrected several report export issues. Temporarily disabled XLS export from Global Linkage due to support issues with the report tool set.
- Added the Farpointe Conekt mobile credential reader to the recognized reader list.
- Corrected on-screen focus and cell highlighting issues when setting Holiday dates.
- Added Secondary Request to Exit message type to Global Linkage Service options for NXT, PXL, and Entraguard models.
- Corrected an issue with Retrieving Alerts in the case of an alert generating event being archived before the Operator retrieved the alert.
- Corrected an issue with editing a Global Linkage Macro "New Item" label.
- Corrected a grid refresh issue when setting up Global Linkages.
- Added the ability to access controller configuration web pages directly from within Doors.NET (instead of having to log in using a web browser).

- Character scanning added to the Time & Attendance sync service to ensure quote characters are entered correctly, automatically correcting any improperly entered quote characters.
- Corrected an issue where a request to download selected cardholders could result in all cardholders being downloaded.
- Added configuration value checks to ensure a user cannot set unreasonable values that could affect controller performance.
- Corrected a UI grid update issue when adding a global linkage to a host schedule.
- Added the ability to change an Access Group in the Mass Edit cardholders window.
- Corrected an Access Group viewing issue for operators with limited permissions.
- Corrected an issue with AutoConfig that did not correctly track manually removed readers.
- Corrected a REX2 assignment mapping issue with 4x4 inputs.
- Modified the SQL database to display asterisks in the SQL password field and to authenticate on the password hash field. You now cannot see the password or change it in the database, and cannot copy the password value from one login to another.
- Added strict checking to the User Interface to ensure all property assignments are removed from a reader prior to allowing the reader to be removed from the system. A list of properties to be unassigned prior to removal is now displayed.
- Allowed additional data fields to be used in advanced search criteria and for data export.
- Corrected an issue with Templates saving the Company Name data field.

Specific to Visual Doors Software

None at this time

Specific to Telepathy Map Client

None at this time

Specific to PXL-LC Controllers

None at this time

Specific to Entraguard Controllers

None at this time

Specific to NXT Controllers

None at this time

Specific to NXT (MSC) Controllers

- Corrected an issue with MSC controllers that prevented NXT Reader firmware updates.
- Added the ability to set Browser preference when scanning for MSC controllers. If a preferred browser is not set, the OS default browser will be used. This setting is found in System Options - Browser Preference.

Specific to Assa Abloy Aperio

- None at this time.

Specific to Allegion Hardware

- None at this time.

Specific to SimonsVoss Hardware

- None at this time

Known Issues

With Doors.NET Software Installation:

- Doors.NET installation may fail if a Windows Update is in progress or a computer (due to a Windows Update) is pending. Please make sure all Windows Updates have been completed prior to installing Doors.NET.

Current Firmware Revisions

For NXT Controllers and Peripherals:

- Standard NXT Controllers - 2.05.68
- NXT Readers - 4.00.03
- Standard Reader Interface Modules (RIMs) - 3.03.21
- Wiegand-Only Reader Interface Modules (RIMs)
 - 3.03.21 provides single-line LED support for Wiegand-only RIMs
 - 3.03.10 provides dual-line LED support for Wiegand-only RIMs
- 4x4 I/O Modules - 3.00.03
- GIOX Motherboard - 1.00.21
- GIOX Input Module - 1.00.10
- GIOX Output Module - 1.00.10

For PXL:

- Standard PXL Controllers - 8.6.09
- Legacy PXL Controllers - 8.5.22 (requires a Legacy license for operation - minimum allowable firmware revision is 8.4.49)

For Entraguard:

- Standard Titanium and Silver - 7.8.02
- Legacy Titanium and Silver - 7.6.13 (requires a Legacy license for operation)
- Standard Platinum - 9.2.02
- Legacy Platinum - 9.1.09 (requires a Legacy license for operation)

For Mercury Powered NXT Controllers:

- MSC controllers - 1.268

Firmware Upgrades

NXT MSC FW - 1.268

- Corrected the order in which a configuration command and a reset command are sent to a 4x4 to ensure the 4x4 is in proper operating configuration following a reboot.

Translations

Completed Translations:

- Polish
- Russian
- Slovenian
- Spanish (Castilian)
- Turkish

Translations* Pending Updates:

- Arabic (UAE)
- Chinese (Simplified)
- Chinese (Traditional/Taiwan)
- French (France)

* These translation file sets are not yet complete pending submissions from our translators. If you use these translations you will find mislabeled and/or non-translated ribbon and menu fields in some sections of the program. Non-translated fields will be displayed in US English.