

EntraGuard® Gold: Firmware v7.3.03

1.0 EntraGuard® Gold Firmware v7.3.03

EntraGuard® Gold Firmware v7.3.03 corrects a phone line disconnect timing issue.

1. The timer used to automatically disconnect the EntraGuard® unit from the telephone line was incorrectly pointing to a two minute timer instead of to a programmable timer creating longer than desired connect times. This timer now points to the Connect Timer (timer value set in the *Doors* software).

2.0 Compatibility

- Firmware release 7.3.03 and PIC v1.03) can only be used in EntraGuard® Gold controllers. The leading '7' digit in the release number indicates that this release is for the EntraGuard® Gold.
- Firmware PROM 7.3.03 and PIC v1.03 are interconnected and both must be installed on an EntraGuard® controller for proper operation.
- Firmware release 7.3.03 and *Doors* v3.73 (or higher) must be used together to enable all the new features offered by this firmware release.
- *Doors* v3.73 only supports PXL-250 controllers with v6.3.20 or greater firmware or EntraGuard® Gold controllers. PXL-100 controllers are not compatible with *Doors* v3.73.

NOTE: For additional compatibility information, see the Compatibility Guide - Series 3 (P/N 01876-001).

3.0 Known Issues

1. Remote commands are **not** enabled in this release. Remote commands allow a user to call the EntraGuard® unit from an external telephone (one not a part of the building controlled by the EntraGuard® unit) and execute commands.
2. When performing a total update to the system, where 750 users are enrolled, an error message appears stating there are more users assigned to this controller than it can hold. The user detection is detecting one additional user and triggering the error earlier than it should.

NOTE: The following is a known software issue, but it affects the EntraGuard® Gold controller firmware as well. Under a specific set of conditions, a new controller must be auto-configured twice for the system to correctly note the change in controller type. If you physically change the type of controller on the access control network (for example, from a PXL-250 to an EntraGuard® Gold) and perform an auto-config to detect the new controller, the new controller type is noted, but the controller's user capacity value remains that of the previous controller. When the auto-config is done a second time, the cardholder capacity value changes to that of the new controller (an EntraGuard® Gold controller can hold up to 750 users while a PXL-250 in standard configuration can hold up to 10,920 users or more with an extended memory option).



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Release Notes

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1530 Old Oakland Road, Suite 100
San Jose, CA 95112 USA
(800) 260-5265 (408) 451-2520 FAX (408) 441-0309
Web: <http://www.kerisys.com> E-mail: sales@kerisys.com

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