

# LAN-50/LAN-500 Ethernet Communication

## 1.0 Purpose of this Document

This document discusses how to setup, configure, and use the LAN-50 or LAN-500 Universal Device Server to provide LAN/WAN Ethernet connectivity between *Doors*<sup>TM</sup> and one or more PXL networks<sup>1</sup>. The following topics are covered:

- Overview
- System Requirements
- LAN-50/LAN-500 Setup
- *Doors*/Workstation Setup
- Using the LAN-50/LAN-500 with Multiple PXL Networks
- Basic Ethernet Troubleshooting

## 2.0 Overview

At Keri Systems, we are always looking for ways to improve our product and provide solutions to the various implementation requests we receive. One of the most asked for requests is “Can you provide low-cost network capabilities to *Doors* and a PXL Network?” Although *Doors* was developed as a stand-alone application, there are a few ways to use *Doors* in a network<sup>2</sup>.

The main limitation when using *Doors* in a network has been that the communication to the PXL network could only come from the host workstation physically connected to the master controller of the PXL network<sup>1</sup>. This prevents other workstations from using *Doors* to update or control the PXL network unless either some sort of third party, remote control software application is used or by sharing the *Doors* folders over a network which places limits on what can be done.

Keri Systems now has a low-cost solution to this problem. The LAN-50 Universal Device Server and LAN-500 Universal Device Server each allow the PXL network to be attached to a Local Area Network (LAN) instead of directly to a host workstation. This gives any workstation on a LAN (with the proper authority) the ability to communicate with the PXL network. To do this, two things must happen.

1. On the host workstation, the *Doors* folder must be shared.
2. A shortcut to the *Doors*.EXE program in this folder must be created on each client workstation that needs to be able to run the *Doors* program. Every client workstation with a shortcut to *Doors*.EXE can double-click on the shortcut and start the *Doors* program.

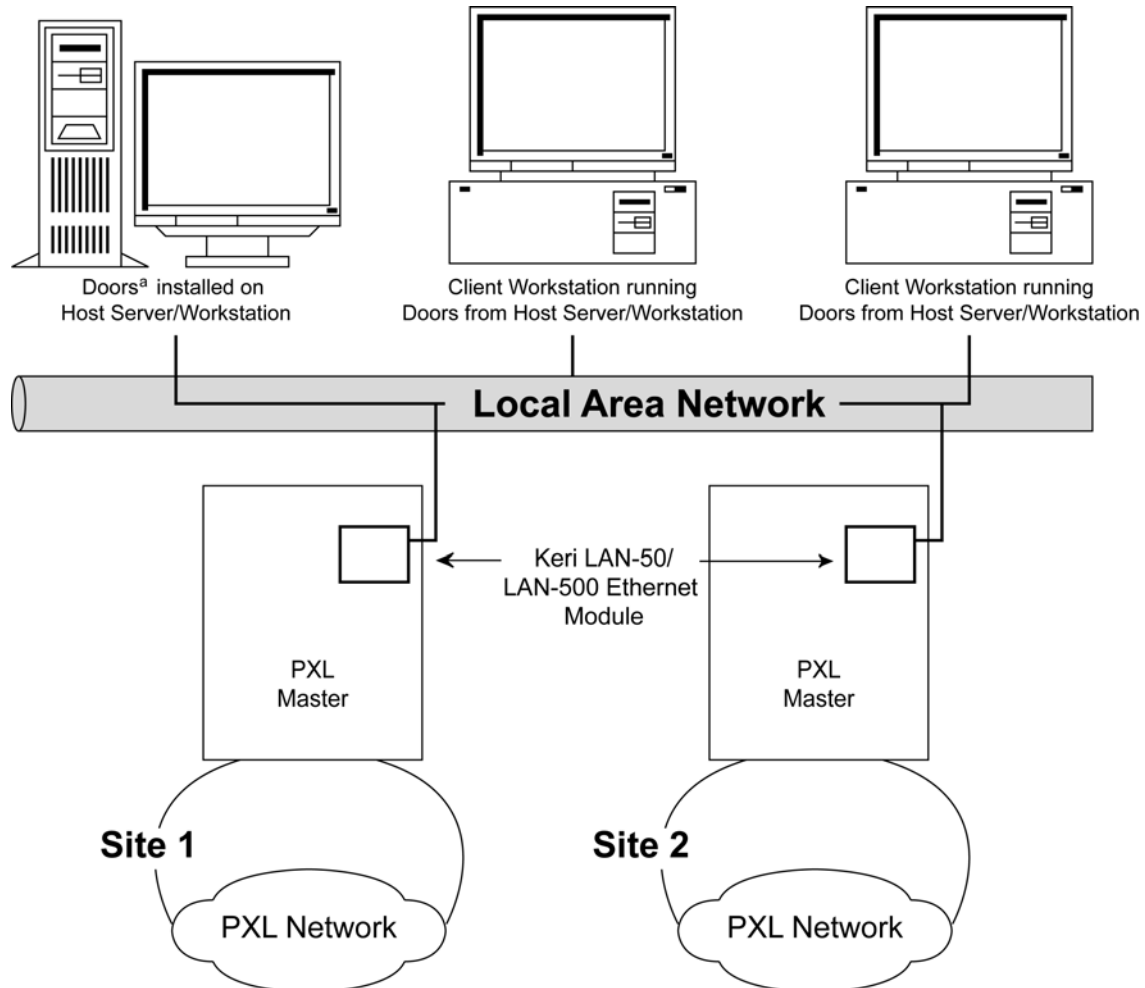
*NOTE: Do NOT install the Doors software on each client workstation; this will create unique databases on each system. By creating a shortcut on each client workstation to the shared kerisys folder on the host workstation, each client workstation is able to use the Doors installation on the host workstation, sharing the original database set.*

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1. The LAN-50 may be used with either a PXL-250 or PXL-500/PXL-510. The LAN-500, however, may be used with a PXL-500/PXL-510 only.
  2. See the [Doors in a Network Environment](#) Application Note for more information – P/N 01867-001.



# LAN-50/LAN-500 Ethernet Communication

In a LAN-50/LAN-500 network, when a host workstation communicates with the access control network, *Doors* converts data sent to the designated serial port into an Ethernet packet, opens an IP socket, and then sends the packet to the designated LAN-50/LAN-500. The LAN-50/LAN-500 receives the packet and sends the data to the PXL network through the LAN-50/LAN-500's serial port (see Figure 1).



- a. For use with a LAN-50 Doors v3.61 or greater must be used.  
For use with a LAN-500 Doors v4.10 or greater must be used.

**Figure 1: Using *Doors* on a LAN Using the LAN-50/LAN-500**

The IP socket identifies which client workstation is communicating with the LAN-50/LAN-500 so that when the access control network communicates with the client workstation, the data is routed back correctly.

When using the LAN-50/LAN-500, the transfer of data through the LAN is transparent to both the *Doors* program and the PXL network. This method of communication between host workstation and access control network is very robust; however there are some special considerations.

# LAN-50/LAN-500 Ethernet Communication

- *Doors* software beginning with version 3.61 supports direct communication to the LAN-50. Refer to the [Doors Users Guide](#) (P/N 01914-100) for *Doors* software configuration information.
- *Doors* software beginning with version 4.10 supports direct communication to the LAN-500. Refer to the [Doors Users Guide](#) (P/N 01914-100) for *Doors* software configuration information
- Whenever a *Doors* database is opened (i.e. setup users, time zone, access group, controller, door), a copy of that database is saved on the user's client workstation. All changes made by the user are made to that local copy. The original database used by the *Doors* program on the file server or shared folder does not receive these changes until the user clicks on the **SAVE** button, physically overwriting the original database in the file server or shared folder with the newly edited information from the user's client workstation. This is done to protect the original database from being affected if a user decides to cancel any changes being made.
- Although multiple users can simultaneously work in the *Doors* program, only one workstation can communicate with the PXL access control network at a time (whether directly or via remote access software). There is no way to simultaneously control an access control network from more than one workstation. This means that only one user at a time may be downloading information to the network, receiving information from a network, monitoring a network, or manually operating a network. When that user has completed work, that user must use the Net Disconnect command (the Operate > Net Disconnect pull-down menu option) to manually disconnect from the access control network and that user must close the *Doors* program to allow another user to gain access to the access control network. If more than one workstation is connected to the network at the same time, the first workstation to have changes saved will be the only one connected to the network. All other workstations will not have changes saved until the Net Disconnect has been used at the first workstation.
- There is no encryption available to hide the data going across the LAN. Ethernet, by its nature, is not secure.
- Only one site (or network) may be monitored at any one time.
- PXL initiated communication through the LAN-50/LAN-500 is now supported with the beta version of LAN-50/LAN-500 firmware. For more information on use of the beta firmware allowing PXL initiated communication, refer to the [LAN-50/LAN-500 Beta Firmware Application Note](#) (P/N 01922-003).

# LAN-50/LAN-500 Ethernet Communication

## 3.0 System Requirements

Both the server and the client workstations, and the LAN must meet the following system requirements for proper operation of *Doors* and the LAN-50/LAN-500.

- PC compatible computer using a Pentium™-90 or faster microprocessor
- minimum of 16 MB of system RAM
- SVGA color monitor with SVGA graphics card (800 x 600 minimum resolution for use with small fonts and 1024 x 768 minimum resolution for use with large fonts)
- CD-ROM, keyboard, and mouse or other pointing device
- 3.5 inch floppy disk drive or CD-ROM burner (optional for system backup)
- 100 MB of available hard disk space
- 10BaseT (or greater) network card
- twisted-pair network cabling (NOT coax)
- TCP/IP network protocol running in a *Windows* network
- one of the following operating systems
  - *Windows 95*™
  - *Windows 98*™
  - *Windows 2000*™
  - *Windows ME*™
  - *Windows XP*™ (for *Doors* v3.74 or greater)
  - *Windows NT*™ v4.0 (or greater)

## 4.0 LAN-50/LAN-500 Setup

LAN-50/LAN-500 setup is done in three steps.

1. Connect the LAN-50/LAN-500 to the LAN.
2. Set the LAN-50/LAN-500's IP address.
3. Configure the LAN-50/LAN-500.

Once the LAN-50/LAN-500 is setup, the *Doors* program must be configured to communicate with this unit. Please refer to the *Doors Users Guide* (P/N 01914-100) for *Doors* configuration information.

*NOTE: To set up the LAN-50/LAN-500 you must have a technical knowledge of networks and networking in a PC environment. Please consult your System or Network Administrator to resolve any networking issues that might occur.*

# LAN-50/LAN-500 Ethernet Communication

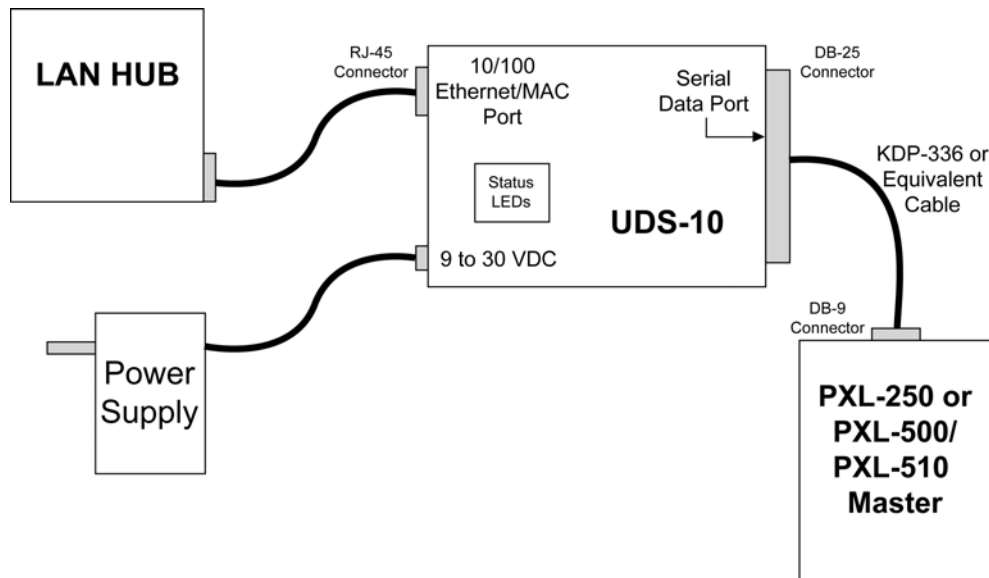
## 4.1 Connect the LAN-50/LAN-500 to the LAN

### 4.1.1 Connect the LAN-50 to the LAN

1. Connect the LAN-50's 10/100 Ethernet/MAC port to the LAN port designated for use by the LAN-50.
2. Connect the LAN-50's Serial port to the master controller of the PXL access control network using a Keri Systems KDP-336 cable; or make a custom cable using the pin-out information provided in Table 1.
3. Connect the power supply's 12 VDC power jack to the power connection on the LAN-50. Plug the power supply into a 110 VAC socket (see Figure 2).

**Table 1: Custom Serial Data Cable Wiring**

DB-25M (at the LAN-50)	RS-232 Data Cable Standard Wire Color	DB-9M (at the PXL-250 controller) or TB-12 (at the PXL-500/PXL-510 controller)
Pin 2 – RxD	Green	Pin 1 – TxD
Pin 3 – TxD	Red	Pin 2 – RxD
Pin 4 – RTS	Blue	Pin 4 – RTS
Pin 7 – Ground	Black	Pin 6 – Ground
Pin 20 – DTR	White	Pin 5 – DTR



**Figure 2: LAN-50 Connection Diagram**

# LAN-50/LAN-500 Ethernet Communication

## 4.1.2 Connecting the LAN-500 to the LAN

1. Power down the PXL-500/PXL-510 master controller.
2. On the master controller, **remove the jumpers from JP6 and JP7** (see Figure 3).
3. Connect the LAN-500's 10/100 Ethernet/MAC port to the LAN port designated for use by the LAN-500.
4. Insert the LAN-500's U6 connector pins (located on the underside of the LAN-500) into the PXL-500's TB13 (see Figure 3 for location of connection).

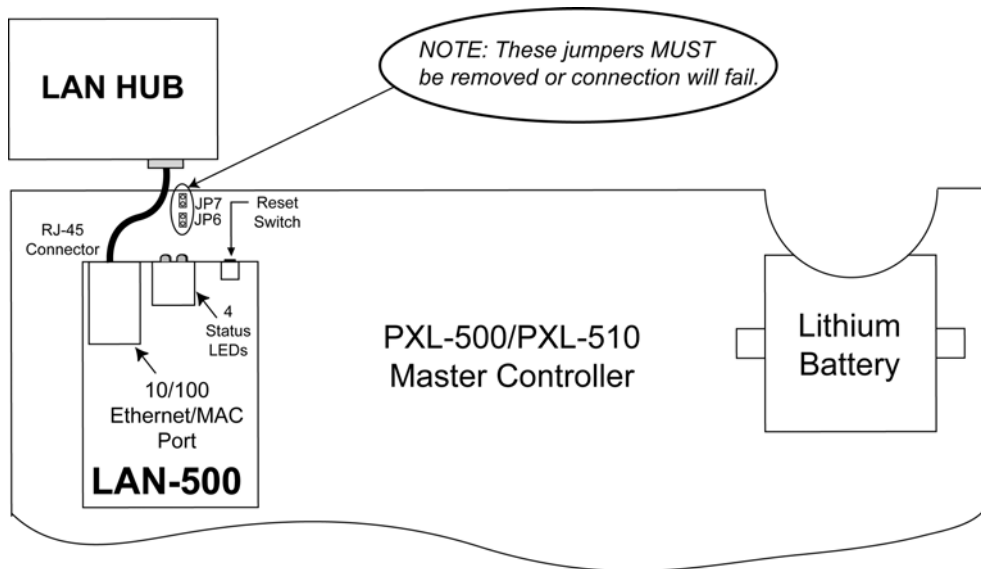


Figure 3: LAN-500 Connection Diagram

# LAN-50/LAN-500 Ethernet Communication

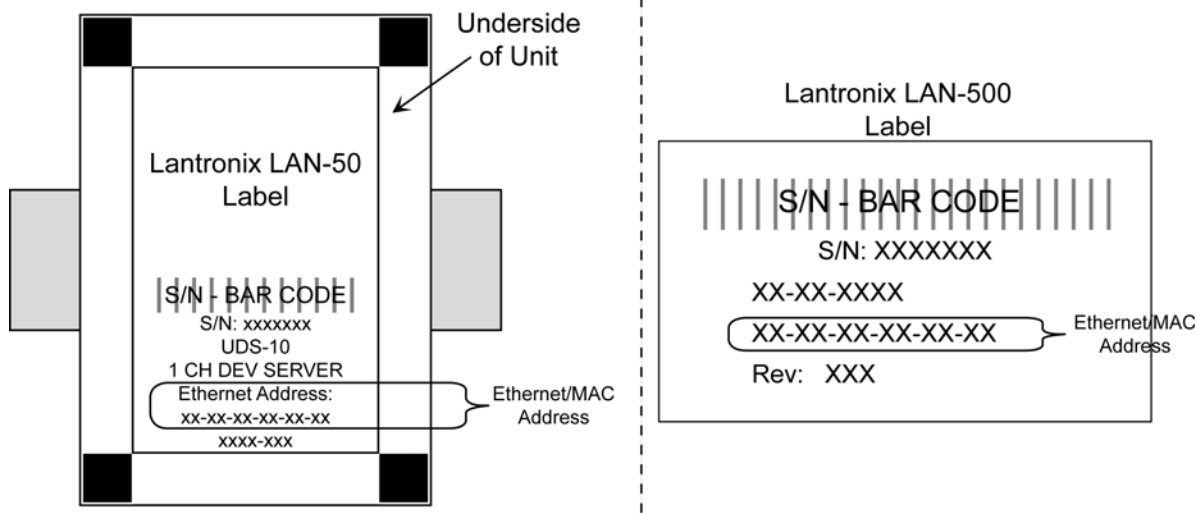
## 4.2 Set the LAN-50/LAN-500's IP Address

Two things must be done before assigning an IP address to a LAN-50/LAN-500 to uniquely identify the LAN-50/LAN-500 on the LAN.

1. Get the Ethernet/MAC address of the LAN-50/Lan-500.
  - On the LAN-50, the Ethernet/MAC address is found on the underside of the unit (see Figure 4).
  - On the LAN-500, the Ethernet/MAC address is found on the label placed on the top of the unit (see Figure 4).
2. Obtain a unique IP address to assign to the LAN-50/LAN-500. The IP address is assigned by the LAN Administrator. Contact the LAN Administrator for this number.

Once you have this information you are ready to assign an IP address to the LAN-50/LAN-500.

**NOTE: You must complete all steps in this section without cycling power to the LAN-50/LAN-500. If power is cycled before the unit's IP address is completely set, the unit will reset to the factory default IP address of 0 . 0 . 0 . 0.**



**Figure 4: Locating the Ethernet/MAC Address**

There are two methods that you can use to assign the IP Address to the LAN-50/LAN-500 depending upon the type of LAN-50/LAN-500 access available to you.

- If your host computer has a web browser, you can use the Lantronix DeviceInstaller.
- If a web browser is not available, you can use the operating system's Telnet program.

# LAN-50/LAN-500 Ethernet Communication

## 4.2.1 IP Address Assignment Using the Lantronix DeviceInstaller

Setting the IP Address via the Lantronix DeviceInstaller is simple, however to use this method you must first download the Lantronix DeviceInstaller. The Lantronix DeviceInstaller is located on the *Doors* CD-ROM, or may be downloaded from the Lantronix web site at:

<ftp://ftp.lantronix.com/priv/DSTConfig/>

**NOTE:** Using the Lantronix DeviceInstaller to assign the IP address is only possible when the installation takes place on the same LAN segment. If the LAN device is located outside the Local LAN segment, the IP address must be assigned manually (see “IP Address Assignment Using Telnet” on page 18).

### 4.2.1.1 Installation of the Lantronix DeviceInstaller

1. Load the installation CD into the CD-ROM of the host computer. The AutoRun Menu appears (see Figure 5).



Figure 5: Keri CD-ROM AutoRun Menu

2. Click on the **Explore the CD-ROM** link. Windows Explorer opens and displays the CD-ROM contents (see Figure 6 on page 9).



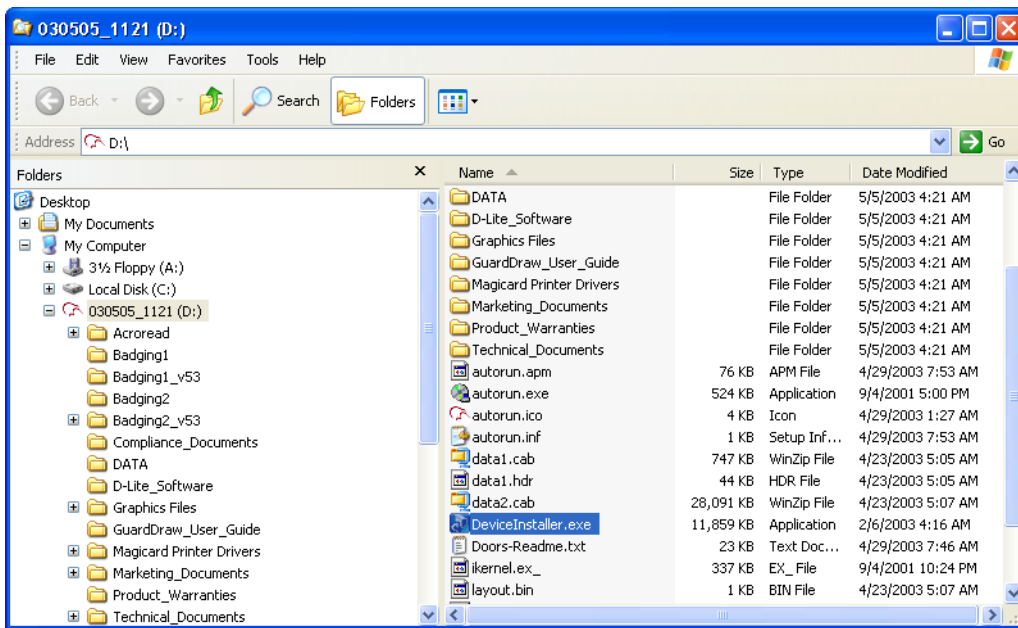


Figure 6: Windows Explorer

3. Double-click on the [DeviceInstaller.exe](#) link.
4. The InstallShield program begins by preparing itself for the DeviceInstaller installation process (see Figure 7).

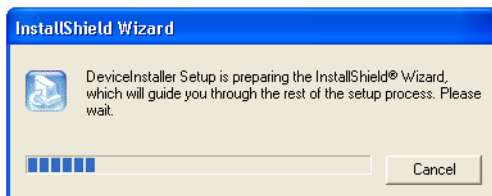
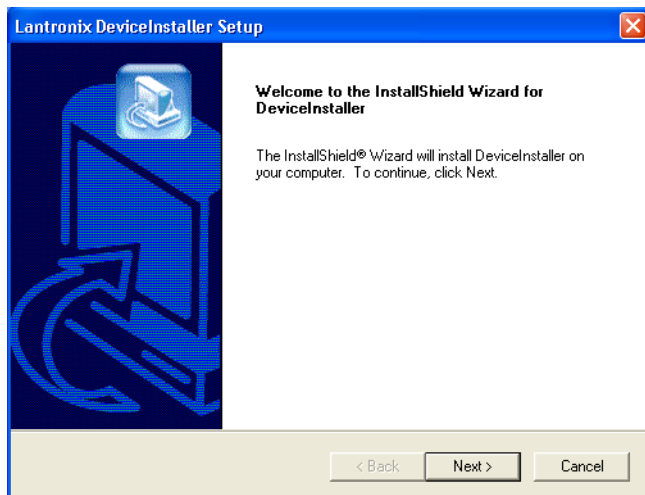


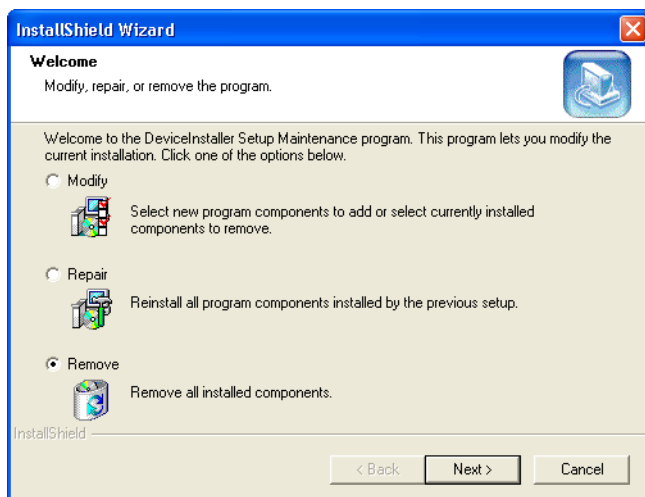
Figure 7: InstallShield Wizard Setup

5. When the InstallShield Wizard is ready, the Welcome to the InstallShield Wizard window appears (see Figure 8 on page 10).




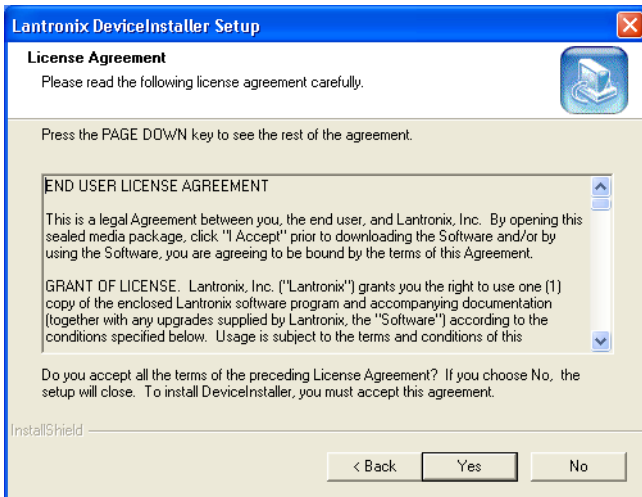
**Figure 8: Lantronix DeviceInstaller Wizard**

6. If a DeviceInstaller is already installed on the system, a different window will appear allowing the modification, repair, or removal of the installed software (see Figure 9).



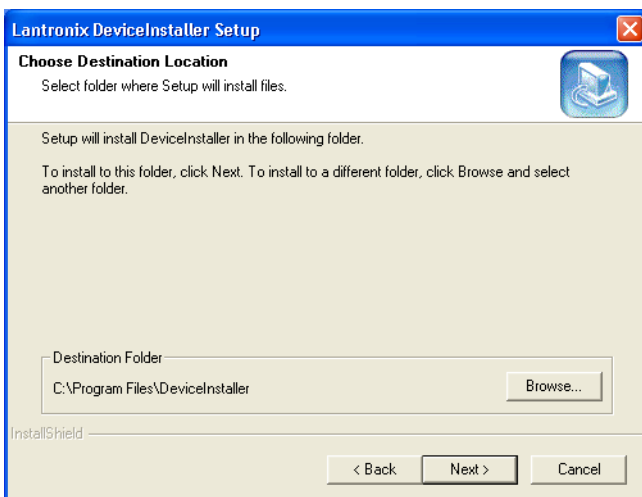
**Figure 9: Alternate DeviceInstaller Wizard Welcome Window**

7. Continuing on from Figure 8 for a new installation, click on the  button to begin the installation process. The DeviceInstaller License Agreement window appears (see Figure 10 on page 11).



**Figure 10: DeviceInstaller License Agreement**

8. Use the scroll bar on the right side of the window to review the DeviceInstaller license agreement. After viewing the agreement, click on the  button. The Choose Destination Location window appears (see Figure 11 on page 11).

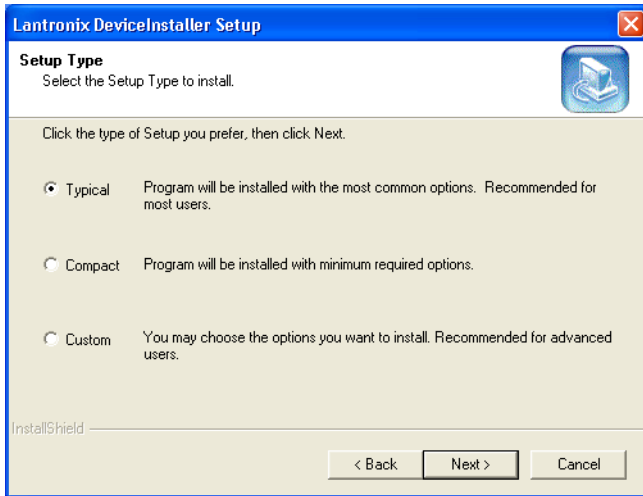


**Figure 11: Choose Destination Location**

9. In most instances, the default folder is the best place for installing the DeviceInstaller. If a different directory must be used, click on the  button, navigate to the directory to which the DeviceInstaller should be installed, and then click on the  button. When the correct folder is showing in the Destination Folder field, click on the  button.

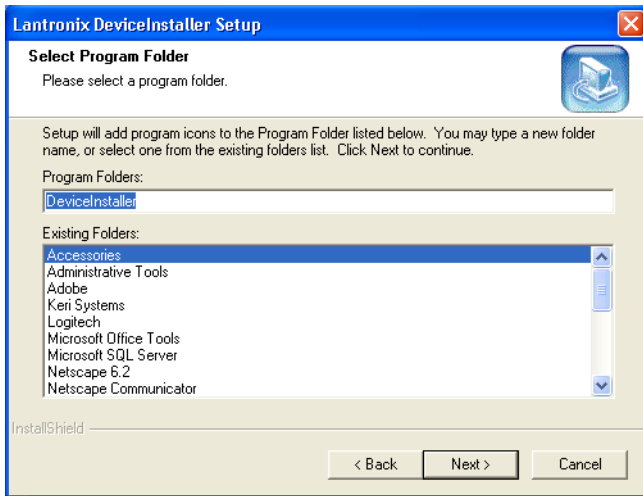
# LAN-50/LAN-500 Ethernet Communication

10. Now the Select Setup Type window appears (see Figure 12).



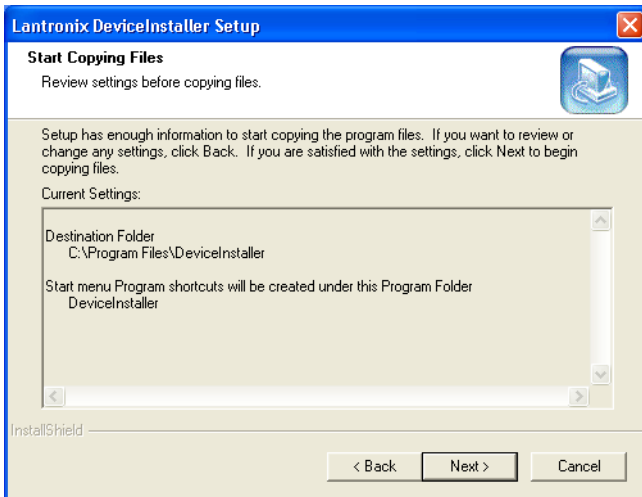
**Figure 12: Select Setup Type**

11. The Setup Type defaults to the Typical option. Click on the  button. The Select Program Folder window appears (see Figure 13).



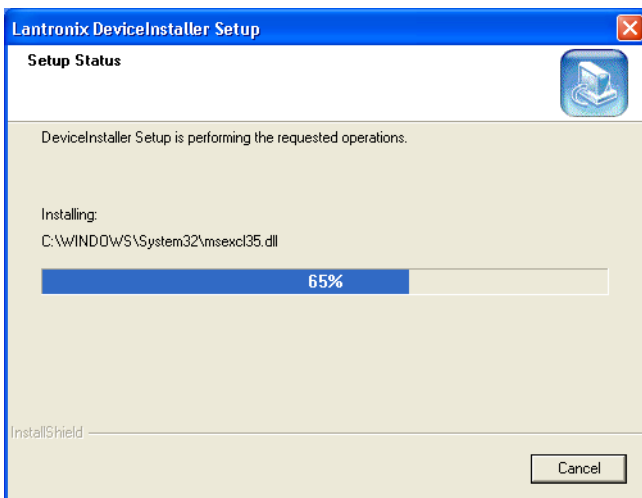
**Figure 13: Select Program Folder**

12. The default Program Folder is set for Accessories. This is where the Device Installer will be accessible using the Start menu. Once the Program Folder has been selected, click on the  button. The Start Copying Files window appears (see Figure 14 on page 13).



**Figure 14: Start Copying Files**

13. The Start Copying Files window allows for review of the settings chosen in previous windows. Review these settings. If any changes need to be made, click on the  button to return to the appropriate window and make your changes. If everything looks correct, click on the  button.
14. Now the installation wizard displays a status bar showing the DeviceInstaller Setup Status (see Figure 15).



**Figure 15: Setup Status**

15. When the installation wizard has finished copying all files to your host computer, the Setup Firmware Component window appears (see Figure 16 on page 14).

# LAN-50/LAN-500 Ethernet Communication

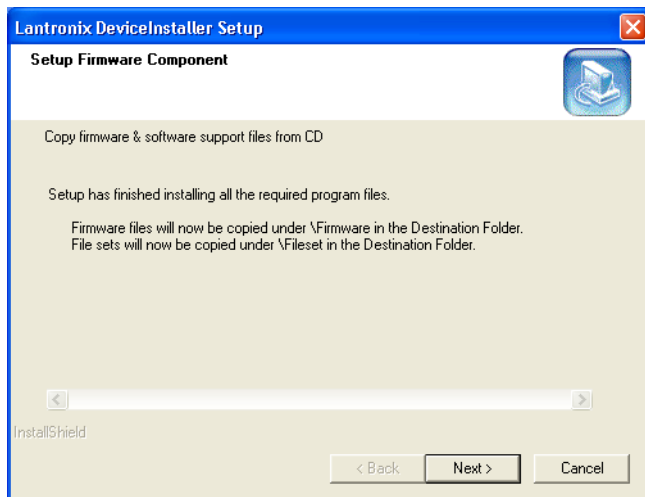


Figure 16: Setup Firmware Component

16. Click on the  button to complete the installation process. The InstallShield Wizard Complete window appears (see Figure 17).

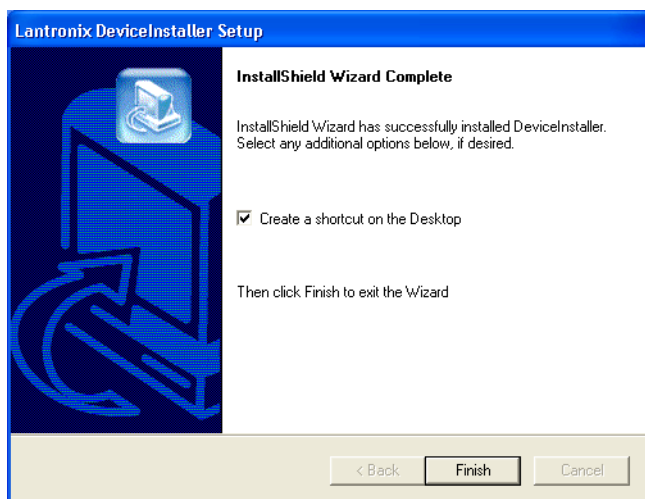


Figure 17: InstallShield Wizard Complete

17. To have a shortcut icon placed on the host computer's desktop, verify a check is in the "Create a shortcut on the Desktop" check box. The desktop icon is the easiest way to locate the program following installation.
18. Click on the  button to exit the installation window. If a check was in the check box,

a shortcut icon now appears on the host computer's desktop



19. You are now ready to assign the IP address.

# LAN-50/LAN-500 Ethernet Communication

## 4.2.1.2 Assigning the IP Address



1. Double-click the Lantronix DeviceInstaller icon to start the configuration program. The DeviceInstaller program opens (see Figure 18).

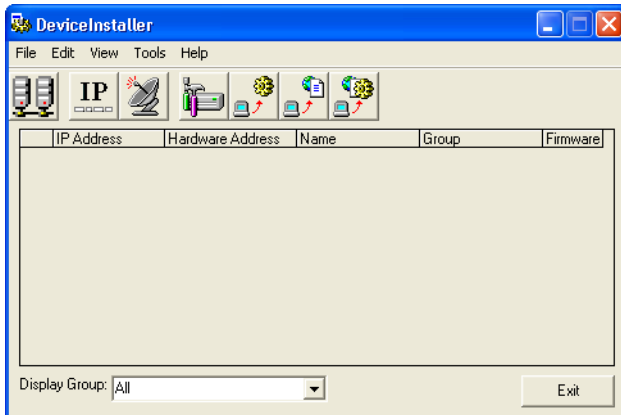


Figure 18: The DeviceInstaller Program Window

2. Click the  button to open the Assign IP Address window (see Figure 19).

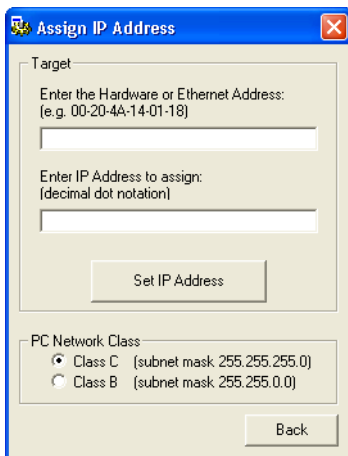
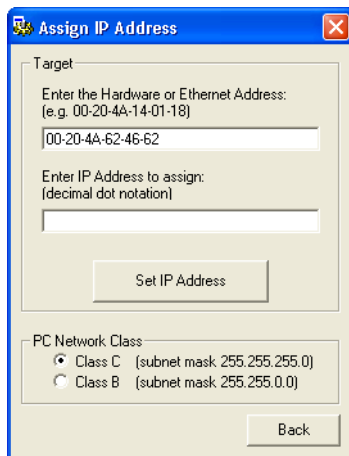


Figure 19: Assign IP Address

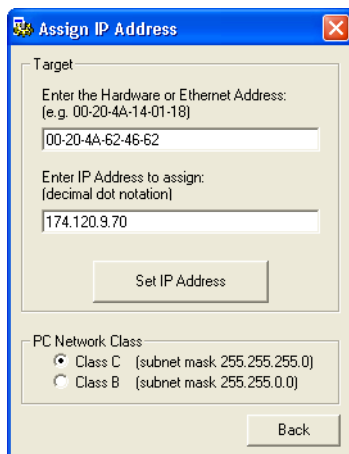
3. Click in the “Enter the Hardware or Ethernet Address” field (see Figure 20 on page 16) and enter the Ethernet Address (also known as the MAC Address – see Figure 4 on page 7 for the address location).

# LAN-50/LAN-500 Ethernet Communication





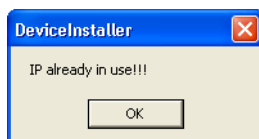
**Figure 20: Enter the Ethernet Address**

4. Click in the “Enter IP Address to Assign” field and enter the desired IP Address.



**Figure 21: Enter the IP Address**

5. Click the  button. If the entered IP Address is in use by another device, an error window appears (see Figure 22). Click the  button to clear the window, verify the IP Address is correct and there is no conflict with any existing devices/IP Addresses on the network, and start again from Step 2 on page 15.



**Figure 22: IP Address Already in Use Error**



# LAN-50/LAN-500 Ethernet Communication

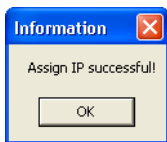
- Another possible error is if the LAN-50/LAN-500 does not respond (see Figure 23). This is indicative of some type of communication error. Verify the **Ethernet** Address is correct, verify the network cabling is correct, and start again from Step 2 on page 15.

*NOTE: If the LAN-50/LAN-500 continues to not respond, follow the directions beginning in Section 4.2.2 on page 18 to assign the IP address using Telnet.*



**Figure 23: No Response From Unit Error**

- If the IP Address is not in use and the unit responds, then IP Address assignment begins. This process may take up to a minute. Once the process is completed, a success window appears (see Figure 24).



**Figure 24: IP Address Assignment Successful**

- Click  to close the success window.
- Click the  button in the Assign IP Address window to return to the DeviceInstaller main menu and close the program by clicking on the  button. The IP address is now entered into the LAN-50/LAN-500's configuration table.

# LAN-50/LAN-500 Ethernet Communication

## 4.2.2 IP Address Assignment Using Telnet

The LAN-50/LAN-500 takes its IP address from the first TCP/IP packet directed to that unit via the unit's Ethernet/MAC address. Once the first packet with the IP address has been sent, Telnet is used to permanently set this IP address in the unit.

1. Open a DOS box.
2. Check the contents of the ARP table; the table must have at least one IP address entry and that entry **cannot** be the host workstation's IP address.

At the DOS prompt type the following to verify the contents of the ARP table:

```
- c:\>arp -a <Enter>
```

If the table displays one or more non-host workstation IP addresses (see Figure 25), skip to Step 3.

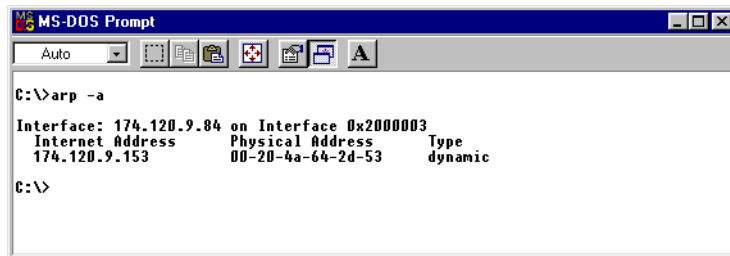


Figure 25: ARP Table Contents

If the table is empty a “No ARP Entries Found” message is displayed. To create an entry in the ARP table, ping the IP address of another device or workstation on the LAN (this IP address **cannot** be the IP address of the host workstation).

```
- c:\>ping <other IP Address> <Enter>
```

For example:

```
- c:\>ping 174.120.9.153 <Enter>
```

After the device with this IP address replies, this IP address is entered into the ARP table.

# LAN-50/LAN-500 Ethernet Communication

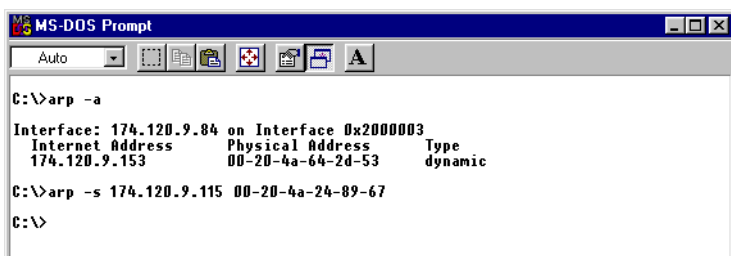
3. Send the LAN-50/LAN-500's IP address to the LAN-50/LAN-500.

At the DOS prompt, type the following to send the LAN-50/LAN-500's IP address to the LAN-50/LAN-500 (see Figure 26):

```
- c:\>arp -s <LAN-50/LAN-500 IP address> <LAN-50/LAN-500 Ethernet/MAC address>
<Enter>
```

For example:

```
- c:\>arp -s 174.120.9.115 00-20-4A-24-89-67 <Enter>
```



**Figure 26: Send IP Address Via ARP Command**

*NOTE: The ARP command does not report whether or not this command is completed successfully.*

4. Open a Telnet connection to Port 1 on the LAN-50/LAN-500. A Telnet “Connection Failed” screen appears, but since this Telnet connection is the first TCP/IP packet sent to the LAN-50/LAN-500, the LAN-50/LAN-500 enters that IP address into its server configuration table.

At the DOS prompt type the following to make the Port 1 Telnet connection to the LAN-50/LAN-500:

```
- c:\>telnet <LAN-50/LAN-500 IP address> 1 <Enter> – a Telnet “Connection Failed”
screen appears
```

For example:

```
- c:\>telnet 174.120.9.115 1 <Enter> – a Telnet “Connection Failed” screen appears
```

# LAN-50/LAN-500 Ethernet Communication

5. Close that Telnet window and open a new Telnet connection to Port 9999 on the LAN-50/LAN-500.

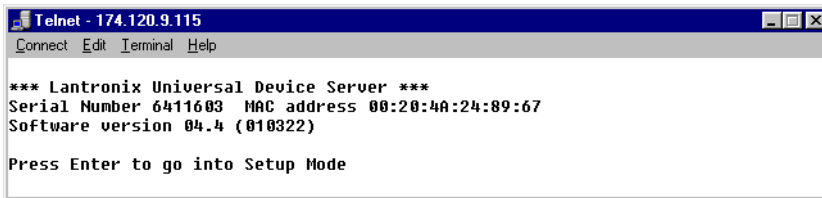
At the DOS prompt type the following to make the Port 9999 Telnet connection to the LAN-50/LAN-500:

```
- c:\>telnet <LAN-50/LAN-500 IP address> 9999 <Enter>
```

For example:

```
- c:\>telnet 174.120.9.115 9999 <Enter>
```

The following screen appears:



**Figure 27: Telnet Sign-on Screen**

6. Press <Enter> to go into the LAN-50/LAN-500 Setup mode as soon as the Telnet sign-on screen appears (see Figure 27). There is a two to three second delay in which you must press <Enter> before the Telnet session automatically closes. If the Telnet session closes before you enter Setup mode (if a “Connection to host lost” message appears), simply click the  box to clear the connection lost message and repeat the Telnet connection command in Step 5.
7. Once Telnet connects with the LAN-50/LAN-500 all current configuration information is displayed and the cursor is placed at the “Your choice” field (see Figure 28 on page 21). Verify the IP address displayed at the top of the Telnet window and also listed under the unit’s basic parameters is the IP address you assigned to the unit.

If the IP address is not correct, press 8 <Enter> to close the Telnet window and then repeat this procedure beginning with Step 3.

# LAN-50/LAN-500 Ethernet Communication

```
Telnet - 174.120.9.115
Connect Edit Terminal Help
*** basic parameters
Hardware: Ethernet Autodetect
IP addr 174.120.9.115, no gateway set

***** Security *****
Telnet setup is      enabled
TFTP download is    enabled
Port 77FEh is       enabled
Web Server is       enabled
Enhanced password is disabled

***** Channel 1 *****
Baudrate 9600, I/F Mode 4C, Flow 00
Port 10001
Remote IP Addr: --- none ---, Port 00000
Connect Mode : C0  Disconn Mode: 00
Flush  Mode : 00

Change Setup : 0 Server configuration
               1 Channel 1 configuration
               6 Security
               7 Factory defaults
               8 Exit without save
               9 Save and exit

Your choice ? █
```

Figure 28: Configuration Parameter Entry Screen

- Press 9 <Enter> to save the assigned LAN-50/LAN-500 IP address. A “Connection to host lost” message appears. Click the  box to clear the connection lost message, then close the Telnet window and close the DOS box. The IP address is now entered into the LAN-50/LAN-500’s configuration table.

# LAN-50/LAN-500 Ethernet Communication

## 4.3 Resetting or Rebooting a LAN-50/LAN-500

Resetting a LAN-50/LAN-500 restores all serial port parameters to the factory default values. Rebooting a LAN-50/LAN-500 restarts the unit should the unit be hung up.

*NOTE: If you need to change an IP address on a LAN-50/LAN-500, this can only be done through the DeviceInstaller program. Simply follow the steps for assigning an IP address (see Section 4.2.1 on page 8). However, Telnet must be used if the IP address is outside of the subnet scheme for the LAN (see Section 4.2.2 on page 18).*

### 4.3.1 Resetting the Unit

Resetting a LAN-50/LAN-500 **must** be done via Telnet.

1. Open a Telnet connection to Port 9999 on the LAN-50/LAN-500.

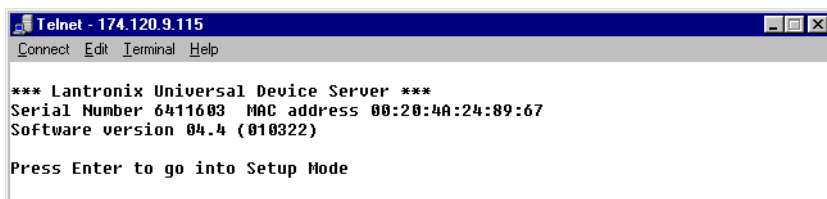
At the DOS prompt type the following to make the Port 9999 Telnet connection to the LAN-50/LAN-500:

```
- c:\>telnet <LAN-50/LAN-500 IP address> 9999 <Enter>
```

For example:

```
- c:\>telnet 174.120.9.115 9999 <Enter>
```

The following screen appears:



**Figure 29: Enter Telnet**

2. Press <Enter> to go into the LAN-50/LAN-500 Setup mode as soon as the Telnet sign-on screen appears. There is a two to three second delay in which you must press <Enter> before the Telnet session automatically closes. If the Telnet session closes before you enter Setup mode (if a "Connection to host lost" message appears), simply click the  box to clear the message and repeat the Telnet connection command in Step 1.
3. Once Telnet connects with the LAN-50/LAN-500 all current configuration information is displayed and the cursor is placed at the "Your choice" field (see Figure 16 on page 15). The IP address is displayed at the top of the Telnet window and also listed under the unit's basic parameters.

# LAN-50/LAN-500 Ethernet Communication

```
Telnet - 174.120.9.115
Connect Edit Terminal Help
*** basic parameters
Hardware: Ethernet Autodetect
IP addr 174.120.9.115, no gateway set

***** Security *****
Telnet setup is      enabled
TFTP download is    enabled
Port 77FEh is       enabled
Web Server is       enabled
Enhanced password is disabled

***** Channel 1 *****
Baudrate 9600, I/F Mode 4C, Flow 00
Port 10001
Remote IP Addr: --- none ---, Port 00000
Connect Mode : C0  Disconn Mode: 00
Flush  Mode : 00

Change Setup : 0 Server configuration
               1 Channel 1 configuration
               6 Security
               7 Factory defaults
               8 Exit without save
               9 Save and exit
Your choice ? █
```

Figure 30: Current LAN-50/LAN-500 Configuration

4. Press 7 <Enter> to reset the LAN-50/LAN-500 to all of its factory default parameters, including an IP Address of – 0 . 0 . 0 . 0.
5. Press 9 <Enter> to save this change and exit the Telnet program.
6. The “Connection to host lost” message appears again. Click the  box to clear the connection lost message, then close the Telnet window and close the DOS box. The IP address is now entered into the LAN-50/LAN-500’s configuration table.

### 4.3.2 Rebooting the Unit

To reboot the unit, use a thin rod (such as an opened paper clip) and press the reboot switch. The reboot switch is inside the unit and is accessed through a small hole in the case (see Figure 2 on page 5). Once pressed, wait 15 to 20 seconds for the unit to complete its reboot cycle.

# LAN-50/LAN-500 Ethernet Communication

## 4.4 Configure the LAN-50/LAN-500

LAN-50/LAN-500 configuration can be done either via a Telnet connection or a web browser connection (provided the LAN-50/LAN-500 has the appropriate firmware revision). The same configuration parameter values apply regardless of configuration method used. This section identifies the configuration parameter values that must be set for proper operation of the LAN-50/LAN-500 with *Doors* and then describes the two configuration processes. Use the configuration process that is easiest for you.


### 4.4.1 Required LAN-50/LAN-500 Configuration Parameters

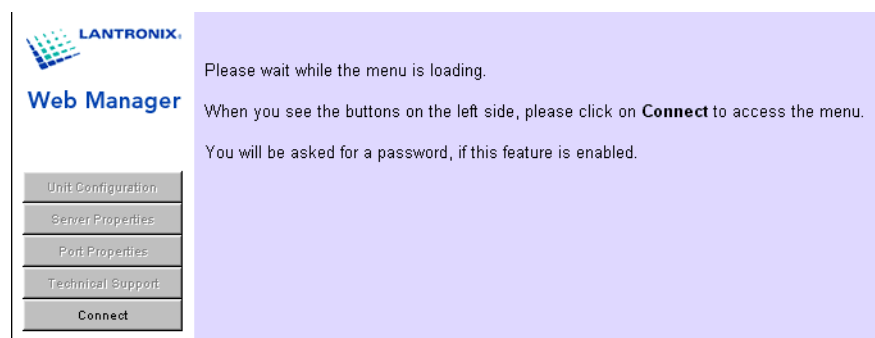
The primary difference in how configuration parameters are handled between Telnet and web browsing is that several groups of related parameter values that are entered individually by web browsing are bundled together in a hex code and then entered when using Telnet. When entering configuration parameters, if an individual parameter is not called out in the instructions below, the factory default value should be left in place.

### 4.4.2 Configuration via Web Browser


There are a number of critical parameters to set via web browser. These parameters are identified in this section. All other parameters should be left at their default values.

*NOTE: To configure the LAN-50/LAN-500 via web browser the browser **must** be Java enabled.*

1. Open your web browser program. Enter the IP address of the LAN-50/LAN-500 at the browser's "Open Page" command. The browser opens to the LAN-50/LAN-500 configuration entry screen. When the LAN-50/LAN-500 configuration program has completely loaded, the  button becomes active (see Figure 31).



**Figure 31: Web Browser LAN-50/LAN-500 Configuration Entry Screen**

2. Click on the  button. When communication has been completely established the configuration option buttons become active (see Figure 32 on page 25).



# LAN-50/LAN-500 Ethernet Communication

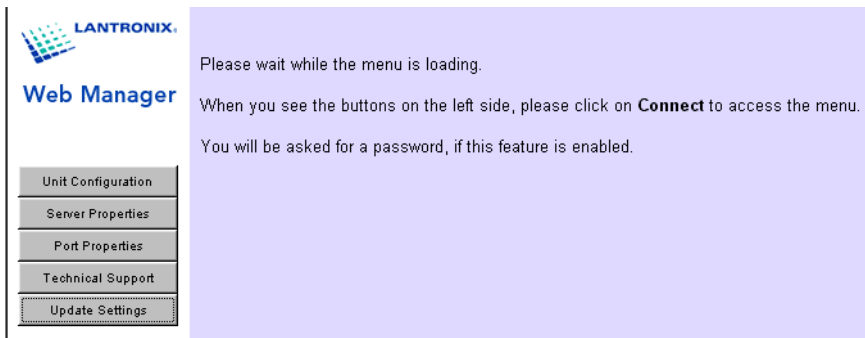


Figure 32: Web Browser Main Menu Screen

3. Click on the  button. The current unit configuration parameters are displayed (see Figure 33).

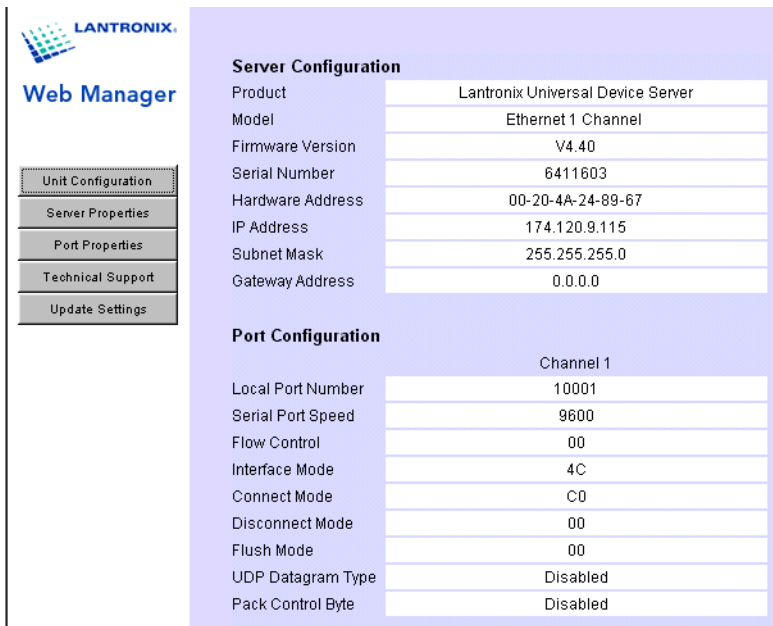


Figure 33: Review Unit Configuration Screen

4. The information in this screen is the same information presented via Telnet (see Figure 37 on page 31).

# LAN-50/LAN-500 Ethernet Communication

5. Click on the  button. Server properties information is now displayed.

Server Properties	
IP Address	174.120.9.115 <input type="button" value="Edit"/>
Subnet Mask	255.255.255.0 <input type="button" value="Edit"/>
Gateway Address	0.0.0.0 <input type="button" value="Edit"/>
Telnet Password	XXXX <input type="button" value="Edit"/>
Retype Password	XXXX <input type="button" value="Edit"/>

Figure 34: Set Server Properties Screen

6. The IP address displayed must match the IP address of the LAN-50/LAN-500 being configured. None of the information in this screen should be changed.
7. Click on the  button. Port properties information is now displayed.

# LAN-50/LAN-500 Ethernet Communication

**LANTRONIX**  
Web Manager

- Unit Configuration
- Server Properties
- Port Properties
- Technical Support
- Update Settings
- Factory Settings Ch.1

**Serial Port Settings** Channel 1

Serial Protocol	RS232	Edit
Speed	9600	Edit
Character Size	8	Edit
Parity	None	Edit
Stop Bit	1	Edit
Flow Control	None	Edit

**Connect Mode Settings** Channel 1

UDP Datagram Mode	Disable	Edit
UDP Datagram Type	None	Edit
Incoming Connection	Accept unconditional	Edit
Response	Nothing (quiet)	Edit
Startup	No active startup	Edit

**Dedicated Connection** Channel 1

Remote IP Address	0.0.0.0	Edit
Remote Port	0	Edit
Local Port	10001	Edit

**Flush Mode Input Buffer (Line to Network)** Channel 1

On Active Connection	Disabled	Edit
On Passive Connection	Disabled	Edit
At Time of Disconnect	Disabled	Edit

**Flush Mode Output Buffer (Network to Line)** Channel 1

On Active Connection	Disabled	Edit
On Passive Connection	Disabled	Edit
At Time of Disconnect	Disabled	Edit

**Packing Algorithm** Channel 1

Packing Algorithm	Disabled	Edit
Idle Time	Pack Algorithm Disabled !	Edit
Trailing Characters	Pack Algorithm Disabled !	Edit
Send Characters	Disabled	Edit
Send Character 01	Not Set	Edit
Send Character 02	Not Set	Edit

**Additional Settings** Channel 1

Send Immediate	Disabled	Edit
Disconnect Mode	Ignore DTR	Edit
Port Password	Disabled	Edit
Telnet Mode	Disabled	Edit
Inactivity Timeout	Disabled	Edit
Inactivity Timer	Not Set	Edit
Terminal Type/ Port Pwd		Edit

Figure 35: Set Port Properties Screen

# LAN-50/LAN-500 Ethernet Communication

8. Verify the following parameters are set to the specified values. If any of these parameters are incorrect, click on the  button. Depending upon the field, you have two options for entering the appropriate configuration value.

- select the correct value from a list of entries
- type in the correct value

Verify the following values. Parameters not called out in the following list should be left at their default values.

#### Serial Port Settings to Verify

- Serial Protocol = RS232
- Speed = 9600
- Character Size = 8
- Parity = None
- Stop Bit = 1
- Flow Control = None

#### Connect Mode Settings to Verify

- Incoming Connection = Accept Unconditional
- Response = Nothing (Quiet)
- Startup = No Active Startup

#### Dedicated Connection Settings to Verify

- Local Port = 10001

#### Additional Settings

- Disconnect Mode = Ignore DTR

9. Once all these parameters have been verified/entered, click the  button. The parameter information is sent to the LAN-50/LAN-500 and the LAN-50/LAN-500 is rebooted to have these new values take effect. Once the LAN-50/LAN-500 has rebooted the unit configuration screen reappears (see Figure 33 on page 25). The LAN-50/LAN-500 is now ready for use.

# LAN-50/LAN-500 Ethernet Communication

## 4.4.3 Configuration via Telnet

There are only two critical parameters to set via Telnet (I/F Mode and Connect Mode); all other parameters should be left at their default values.

*NOTE: For information on how to configure the LAN-50/LAN-500 to allow for PXL initiated connections using the beta firmware, refer to the LAN-50/LAN-500 Beta Firmware Application Note (P/N 01922-003).*

1. Open a DOS box and open a Telnet connection to Port 9999 on the LAN-50/LAN-500.

At the DOS prompt type the following to make the Port 9999 Telnet connection to the LAN-50/LAN-500:

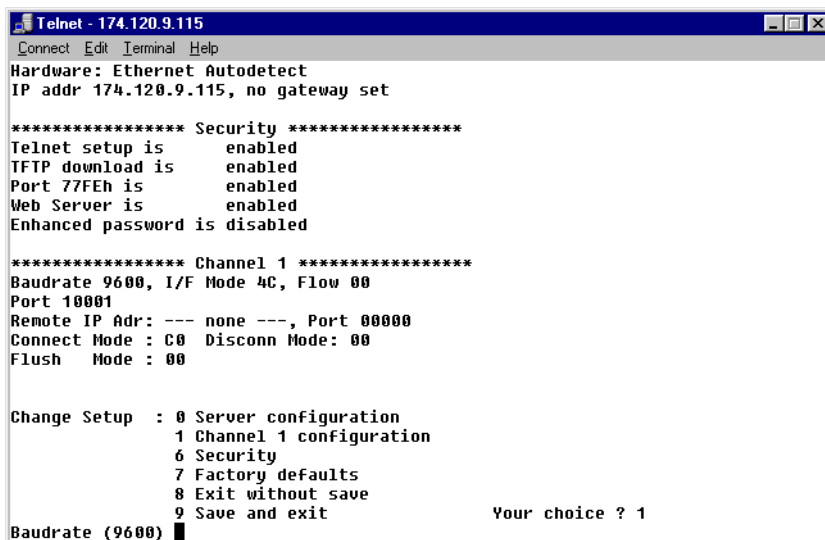
```
- c:\>telnet <LAN-50/LAN-500 IP address> 9999 <Enter>
```

For example:

```
- c:\>telnet 174.120.9.115 9999 <Enter>
```

2. Press <Enter> to go into the LAN-50/LAN-500 Setup mode as soon as the Telnet sign-on screen appears. There is a two to three second delay in which you must press <Enter> before the Telnet session automatically closes. If the Telnet session closes before you enter Setup mode (if a "Connection to host lost" message appears), simply click the  box to clear the connection lost message and repeat the Telnet connection command in Step 1.
3. Once Telnet connects with the LAN-50/LAN-500 all current configuration information is displayed and the cursor is placed at the "Your choice" field (see Figure 30 on page 23).
4. Press 1 <Enter> to enter the Channel 1 Configuration values. The first configuration parameter is displayed (see Figure 36 on page 30).

# LAN-50/LAN-500 Ethernet Communication



```
Telnet - 174.120.9.115
Connect Edit Terminal Help
Hardware: Ethernet Autodetect
IP addr 174.120.9.115, no gateway set

***** Security *****
Telnet setup is    enabled
TFTP download is  enabled
Port 77FEh is     enabled
Web Server is     enabled
Enhanced password is disabled

***** Channel 1 *****
Baudrate 9600, I/F Mode 4C, Flow 00
Port 10001
Remote IP Addr: --- none ---, Port 00000
Connect Mode : C0 Disconn Mode: 00
Flush Mode : 00

Change Setup : 0 Server configuration
               1 Channel 1 configuration
               6 Security
               7 Factory defaults
               8 Exit without save
               9 Save and exit
Your choice ? 1
Baudrate (9600) █
```

Figure 36: The First Channel 1 Configuration Parameters

5. If a configuration value needs to be changed, type the new value and the original value is overwritten. Every time <Enter> is pressed, the displayed configuration value is accepted and the next parameter is displayed.
6. Press <Enter> until the I/F Mode parameter is displayed. This value must be **4C** for proper communication between *Doors* and the LAN-50/LAN-500. If this value is not **4C**, type **4C** to overwrite the original value.
7. Press <Enter> until the Connect Mode parameter is displayed. This value must be **C0** for proper communication between *Doors* and the LAN-50/LAN-500. If this value is not **C0**, type **C0** to overwrite the original value.

*NOTE: The above information changes when the LAN-50/LAN-500 beta firmware is in use to allow for PXL initiated connections. For information on how to install and use the beta firmware, refer to the [LAN-50/LAN-500 Beta Firmware Application Note \(P/N 01922-003\)](#).*

Once all parameters have been displayed, the Change Setup menu appears. Verify the I/F Mode and Connect Mode parameters have been set to the correct values (see Figure 37 on page 31).

# LAN-50/LAN-500 Ethernet Communication

```
Telnet - 174.120.9.115
Connect Edit Terminal Help
      1 Channel 1 configuration
      6 Security
      7 Factory defaults
      8 Exit without save
      9 Save and exit
Your choice ? 1
Baudrate (9600)
I/F Mode (4C) ?
Flow (00) ?
Port No (10001) ?
ConnectMode (C0) ?
Remote IP Address : (000) .(000) .(000) .(000)
Remote Port (00000) ?
DisConnMode (00) ?
FlushMode (00) ?
DisConnTime ( 00:00) ? :
SendChar 1 (00) ?
SendChar 2 (00) ?

Change Setup : 0 Server configuration
               1 Channel 1 configuration
               6 Security
               7 Factory defaults
               8 Exit without save
               9 Save and exit
Your choice ? █
```

Figure 37: Correct Channel 1 Configuration Parameters


- Press 9 <Enter> to save the assigned Channel 1 configuration parameters. A “Connection to host lost” message appears. Click the box to clear the connection lost message, then close the Telnet window and close the DOS box. The Channel 1 configuration parameters are now entered into the LAN-50/LAN-500’s configuration table.

*NOTE: The Remote Site Port Number and the Remote Site TCP/IP Address settings in the Doors program must be set to match the values of the LAN-50/LAN-500. These settings are found under the Setup System > Network Config tab in Doors. The default remote site port number for all LAN-50/LAN-500 units is 10001; the corresponding Remote Site Port Number in the Doors program must be set to 10001 to match the local port address of the LAN-50/LAN-500. The IP address for each LAN-50/LAN-500 is assigned by the LAN Administrator and is programmed into the unit using the instructions provided in Section 4.2 on page 7; the corresponding Remote Site TCP/IP Address in the Doors program must be set to match the IP address of the LAN-50/LAN-500.*

# LAN-50/LAN-500 Ethernet Communication

## 5.0 Using *Doors* Databases over a Network

Whenever a *Doors* database is opened (i.e. cardholder, time zone, access group, controller, door), a copy of that database is saved on the user's workstation. All changes made by the user are made to that local copy. The original database used by the *Doors* program on the file server

or shared folder does not receive these changes until the user clicks on the  button, physically overwriting the original database in the file server or shared folder with the newly edited information from the user's workstation. This is done to protect the original database from being affected if a user decides to cancel any changes being made.

What this means is that there can be database change conflicts if multiple users edit the same database simultaneously. There are two situations in which this can occur.

1. There are no notifications to indicate a database has been changed since the last time a user opened that database. If User-A and User-B both have the same database open and User-B saves changes to that database, User-A must close the database and then reopen it to see the changes made by User-B.
2. Suppose User-A and User-B have the same database open and both are making changes to that database. If User-A saves one set of changes and then User-B saves a different set of changes, the changes made by User-B (the last set of changes saved) will overwrite the changes made by User-A.

For these reasons, Keri Systems strongly recommends that only one user/workstation be allowed to view or modify a database at a time. Although multiple users can simultaneously work in the *Doors* program, only one workstation can communicate with the access control network at a time (using a direct connection or via remote control software). There is no way to simultaneously control an access control network from more than one workstation. This means that only one user at a time may be downloading information to the network, receiving information from a network, monitoring a network, or manually operating a network. When that user has completed work, that user must use the Net Disconnect command (the Operate > Net Disconnect pull-down menu option) to manually disconnect from the access control network and that user must close the *Doors* program to allow another user to gain access to the access control network.



# LAN-50/LAN-500 Ethernet Communication

## 6.0 Using the LAN-50/LAN-500 with Multiple PXL Networks

*Doors* can be used in “Sites” mode. Sites mode allows the user to manage multiple PXL-250 networks from one installation of *Doors*. The connection to a site is usually made via modem and each site has its own phone number. However, Sites mode can be done using LAN-50/LAN-500s in place of the modems. In this case, each site has its own IP address.

*NOTE: If you decide to use LAN-50/LAN-500s to communicate with multiple sites, all sites must be converted to LAN-50/LAN-500 communication and all communication must be made through the LAN. You cannot have some sites communicate via LAN and other sites communicate via modem, and you cannot configure the system for switching between the two communication methods.*

The complete process for configuring *Doors* for operation in TCP/IP Sites mode is described in the *Doors* Users Guide – Multiple Site Control Section (P/N 01821-002). Please refer to this document for multiple site TCP/IP configuration information.

# LAN-50/LAN-500 Ethernet Communication

## 7.0 Ethernet Troubleshooting Guide

This section provides some basic troubleshooting information should you have trouble connecting to a LAN-50/LAN-500.

*NOTE: This section assumes you have a working knowledge of computer networks. For the troubleshooting process, you should consult with the system or network administrator.*

### 7.1 Verify the TCP/IP Settings in the *Doors* Program

1. Check the IP address and port number (see Figure 38).
  - The IP address in the *Doors* program should match the IP address programmed into the LAN-50/LAN-500 unit.
  - By default, the Server's Ethernet Port Number is set to 10021 and should not be changed unless it conflicts with another device on the host workstation. Please consult your system or network administrator.
  - By default, the Remote Site Port Number is set to 3001. This value **must be changed** to 10001. It should not be changed unless instructed to do so by the system or network administrator.

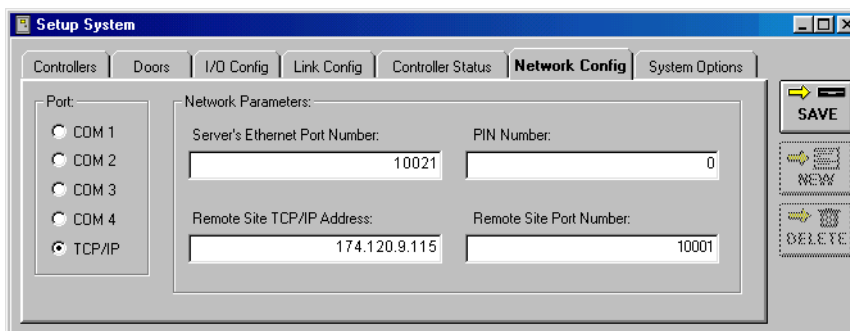



Figure 38: *Doors* TCP/IP Settings

2. Once all the information has been verified as being correct, click on the  button.
3. You may need to close and then re-open the *Doors* program for the changes to take place.

# LAN-50/LAN-500 Ethernet Communication

## 7.2 Verify the LAN-50/LAN-500 Settings

1. There are three ways to verify the LAN-50/LAN-500 settings. Refer to the Lantronix Reference Manual for detailed instructions on using each method.

- Telnet - channel 1 configuration commands
- HTTP web browser utility - server properties, port properties

Review the displayed configuration for the LAN-50/LAN-500. Verify the LAN-50/LAN-500 settings per the instructions in Section 4.4 on page 24.

## 7.3 Verify the LAN-50/LAN-500 is Online

1. Ping the IP address of the LAN-50/LAN-500. If the ping fails, that means a communication connection cannot be made. Possible reasons are:

- There is no power to the LAN-50/LAN-500 unit.
- The IP address was not programmed properly.
- Another device on the network has that same IP address.
- The workstation has not been granted access to that segment of the network.

Contact the system or network administrator to resolve these issues.

## 7.4 Contact Lantronix Technical Support

1. If you continue to have problems connecting, detailed information is provided by Lantronix. Please refer to the Lantronix Support web site at the following URL.

<http://www.lantronix.com/support/>

**Table 2: Lantronix Part Description**

Keri Systems, Inc.	Lantronix Equivalent
LAN-50	UDS-10
LAN-500	Cobox Micro

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